



## QUALITY COMMITMENT

### Quality System

York Repair is now ISO 9001:2000 Certified!

### Quality Policy

York Repair, Inc. will achieve customer satisfaction through exceptional quality, outstanding service, and on-time delivery. We strive to meet or exceed our customers' requirements by continually improving the effectiveness of our Quality Management System. York employees will work individually and as a team, utilizing our Quality System, to provide products and services of which we can be consistently proud.

In short, our quality policy is "If you're not proud of it, don't ship it."

### Objectives for Quality

The company's main quality objective is to implement and maintain registration for a quality system that meets the requirements of:  
ISO 9001:2000 (2000) (E) Quality systems-Model for quality assurance in production, installation, and service

### Commitment

Every employee at York Repair, Inc. understands, and is committed to our Quality Policy. Everyone understands his or her role in the ISO 9001:2000 quality management system and works within it to help the Company achieve our quality objectives. Management regularly reviews the performance of the quality system to assess, assure, and improve its effectiveness.



YORK Repair, Inc.  
The Power Behind Your Productivity

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